

The Kraft Heinz Company belongs to the largest food and beverage company in the world, owning a very large portfolio of brands, and they're determined to make a sustainable, ethical impact while helping feed the world in healthy, responsible ways—placing the consumers at the center of everything they do.



**Abhishek Patel**  
Senior Consultant,  
Infrastructure Management



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CSC spoke with Abhishek Patel, senior consultant, Infrastructure Management at Infosys, supporting Kraft Heinz Azure Cloud Support Team, to discuss how Kraft Heinz secures and protects its online space and brands with CSC domain management, domain name system (DNS), and digital certificates solution.

“As a fast-moving consumer goods business, our online presence is paramount to our success,” says Patel. “We take cyber and digital threats very seriously and are working tirelessly to prevent our sites from going down due to a DNS issue, a site hack, or even slow performance. We’re confident in CSC as a partner for those services. As a global company, we need a single point of contact for all our needs, which results in faster execution time. And this is exactly what CSC offers us.”

“We’re faced with new challenges regularly. To ensure we can conquer those challenges while serving our internal stakeholders, we absolutely need a strong partner like CSC. The support team at CSC is excellent, especially for our weekend changes through the 24/7 support. The engineers are knowledgeable, cooperative, and very responsive. We couldn’t wish for a better customer support,” says Patel.